

JONES-Onslow Electric Membership Corporation

A Touchstone Energy

Cooperative

JONES-ONSLOW EMC—POWERING HOMES SINCE 1939

DECEMBER 2021



We're giving money back to YOU this holiday season.

JOEMC is excited to announce to members that your co-op will be issuing a one-time bill credit on December bills... so take a minute to look at this month's bill (included with this newsletter).

This member refund is possible due to a variety of factors explained below.

First, by the end of October of this year, members had purchased more power during the year than was budgeted and projected. This 8.4% increase in electric sales have created greater than anticipated revenues.

Next, during the 2021 year, the cooperative received a favorable reduction in our power cost due to the way in which our power supplier, NCEMC, billed us.

Finally, an extremely important factor that has contributed to the bill credit is that the co-op has operated its day-to-day business operations in an efficient manner. As of the end of October of this year, the co-op's variable or controllable expenses were 15.5% below what was budgeted for 2021.

This is yet another reason why it's good to be a member of your electric cooperative: any monies received above our operating needs get returned to you, our members! We hope you enjoy the coming refunds!



Happy Holidays

"Christmas gives us the opportunity to pause and reflect on the important things around us—a time when we can look back on the year that has passed and prepare for the year ahead."

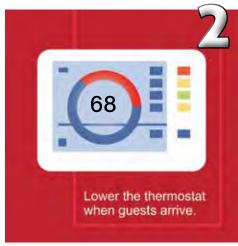
David Cameron

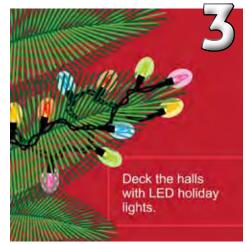
We want to wish you a wonderful holiday season and hope that you enjoy the time with your family and friends. As 2021 at Jones-Onslow EMC comes to a close, we reflect on how truly blessed we are to be a part of this beautiful community and look forward to a joyous new year.

Merry Christmas and Happy New Year!

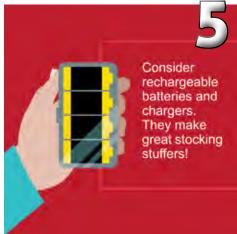
Our offices will be closed December 24-27 and December 31.













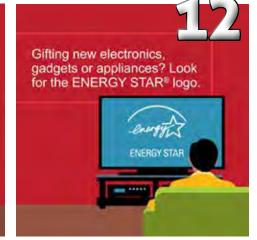












MEMBERSERVICES

Maximize Your Budget with Energy Saving Solutions this Holiday Season

The holidays can be a busy and expensive time—between finding gifts, cooking meals, and planning family activities—your schedule and your wallet can be stretched thin. The good news is that JOEMC offers ways to help you reduce energy use and save money during the holidays and year-round.



Monitor Your Usage: Managing your energy consumption has never been easier. Simply log-in through the member portal or download our mobile app. You can track how much electricity you've used and determine if adjustments need to be made to save energy and lower your bill.

Usage Alerts: Again, all you have to do is log-in through the member portal or download our mobile app. Go to the NO-TIFICATIONS tab and sign up to receive email alerts when your energy use has reached a certain level, so there are no surprises when your bill arrives.

Online Energy Audit and Home Energy Calculators: Go to the ENERGY CENTER tab on our website. You will input some information to create a home profile. Our Energy Use Calculator will analyze your energy usage using your past bills and provide specific ways for you to save money. And with our appliance calculators, you can find out how much that television, space heater, or water heater costs to operate annually.

For more information about how we can help you save during the holiday season and stay in control of your energy budget all year long, visit joemc.com.



Simple Taco Soup

Ingredients

- 2 pounds ground beef
- 1 envelope taco seasoning
- 1½ cups water
- -1 can (16 oz.) mild chili beans, undrained
- 1 can (15 ¼ oz.) whole kernel corn, drained
- -1 can (15 oz.) pinto beans, rinsed, drained
- 1 can (14½ oz.) stewed tomatoes
- 1 can (10 oz.) diced tomatoes with green chiles
- 1 can (4 oz.) chopped green chiles
- 1 envelope ranch salad dressing mix
- sour cream (optional)
- shredded cheese (optional)

Directions

- In a Dutch oven, cook beef over medium heat until no longer pink, breaking it into crumbles; drain.
- 2. Add taco seasoning and mix well. Stir in the remaining ingredients.
- 3. Bring to a boil. Reduce heat; simmer, uncovered, for 15 minutes or until heated through, stirring occasionally.
- 4. Top with a dollop of sour cream and shredded cheese (optional) and enjoy!

SAFETYFIRST

Keep Scammers From Stealing Your Green

Be on the lookout! Jones-Onslow EMC will never call demanding immediate payment to avoid disconnection of your service. But scammers will, and they can even "spoof" phone numbers to make the call look legitimate.

Be smarter than the scammers.

 If it seems suspicious, check your account status online anytime. You can easily create an online account at joemc.com or call us at 910-353-1940.

- Don't be tricked into giving out your personal or financial info. SAY "NO" if asked to purchase a debit or gift card to make a utility payment.
- Hang up if in doubt. Don't fall for scammers' threats or promises.

CEOMESSAGE

Season's Greetings *from* **Your Electric Cooperative**

"The holidays." I love everything about this time of year. Just the thought of the holiday season brings a smile to my face and evokes a sense of comfort and nostalgia. Recalling family gatherings and traditions warms my heart and fills my senses.

It's a time of reflection, and I'm grateful for my own family as well as my co-op family. At JOEMC, we're driven by a sense of mission and purpose. Our team feels a strong connection to our community and our members because we live here too.

While many of our community-focused programs and activities ramp up this time of year, we have several programs and services in place to help our members year-round. I want to remind you about some of these offerings in hopes you'll find them beneficial.

We hope you'll take advantage of downloading our mobile app that empowers you to monitor, manage and pay your electric bill conveniently through your phone or tablet. Another service we offer is FlexPay which is intended to help budget your monthly energy costs. Co-op members can pay for electricity before it's used, then use the electricity until the credit expires. You'll receive regular feedback via text and email alerts on your balance during the period paid for. We also offer energy efficiency programs to save you money and energy. Our website's Energy Center offers appliance energy calculators and the ability to perform an online energy audit of your home.

JOEMC is reshaping our electric grid and the network of resources and technologies that support it for increased reliability, cost-savings, sustainability, and services in our community.

In addition to helping members save today, we're focusing on tomorrow and on energy innovation in the future. JOEMC is reshaping our electric grid and the network of resources and technologies that support it for increased reliability, cost-savings, sustainability, and services in our community. Through our power supplier, the co-op participates



Jones-Onslow EMC CEO Jeffery T. Clark

in a sophisticated energy management platform that carefully coordinates and dispatches resources to meet electricity demand, balance traffic on the grid, and ensure that the power provided is environmentally responsible. By coordinating energy resources like solar, battery storage, smart devices, microgrids, and electric vehicles, we can offset the need to build traditional power generation, resulting in significant cost savings for our members. As your local power provider, JOEMC is committed to meeting and exceeding our local members' needs. Smartly implementing new resources and offering programs and services to help members save money and better manage their energy use is central to our mission of service and a key part of our vision for building a Brighter Future.

This holiday season, I wish you and your loved ones peace, joy, and prosperity. Speaking on behalf of our team at Jones-Onslow EMC, I know the future will be bright because of you.

Energy Efficiency Tip of the Month

Heading out of town for the holiday season?

Remember to unplug electronics that draw a phantom energy load. Some gadgets like TVs, phone chargers, gaming consoles and toothbrush chargers use energy when plugged into an outlet--even when they're not in use.



