



Thank You for Being a Member of Jones-Onslow EMC!

It's the holiday season— a time for celebrating and embracing the spirit of giving. At Jones-Onslow EMC, we're more than just an electricity provider; we're a member-owned cooperative. This means that as a Jones-Onslow EMC member, you're part of a unique model that brings people together and keeps our community literally and figuratively empowered. Unlike other business models, we operate differently, with you, our members, at the heart of every decision we make. This season, we're thankful for the strong connections that make our cooperative and community thrive.

What Makes Your Cooperative Special?

As a Jones-Onslow EMC member, here are some of the ways you benefit:

- **You Have a Voice:** Every member has a say in how the cooperative is run, including voting in elections and having the opportunity to serve on the board.
- **Member-Driven Programs and Services:** We focus on member needs by offering energy-saving programs, rebates, and convenient billing options to improve your experience.

- **Cooperation Among Cooperatives:** When disaster strikes, we team up with other cooperatives to restore power and share resources—demonstrating the power of community support.
- **Community-Focused Rates:** We're driven to keep rates affordable and equitable, ensuring our members receive value without the profit-focused prices.
- **Annual Capital Credits:** As a not-for-profit, we return any excess revenue to members like

you through annual capital credits. It's one way we reinvest in our community. We're grateful to have you as part of our cooperative family. Your membership fuels our mission to provide safe, reliable, affordable, and community-centered energy.

As the year draws to a close, we're grateful for your continued trust and support. From our family to yours, we wish you a joyous holiday season filled with warmth, peace, and bright lights. Thank you for being a part of the Jones-Onslow EMC family.



Monitor Your Energy Usage



Feeling the heat (literally) when it comes to your winter energy costs? Take control with the **Daily Usage summary**, a free online tool from JOEMC. It provides real-time insights into your electricity usage, helping you identify areas for potential savings.

- ❄️ **See the weather's impact** on your power use directly in the **Daily Usage summary**. Stay informed about how colder temperatures affect your heating system and overall energy consumption.
- ❄️ **Set limits and receive alerts** to avoid energy bill surprises. The **Daily Usage summary** lets you set a daily power usage limit and notifies you if you exceed it. This empowers you to make adjustments and keep your energy use (and costs) in check.
- ❄️ **Get started easily**. Access your **Daily Usage summary** by logging into your member portal at joemc.com or downloading the convenient JOEMC app for instant access.

REBATES

Gifts that do a world of good and put money back into your wallet!

From the unintentional splattering of cranberry sauce to gingerbread cookie-baking mishaps, the clothing stains of the holiday season are a special challenge. Now that we seem to be using our appliances more than ever, choosing ENERGY STAR this holiday season can save you money without any sacrifice in performance. As a JOEMC member, you can receive a rebate when you purchase select ENERGY STAR appliances. This is an additional incentive to choose energy-efficient appliances and save on your energy bills. Go to joemc.com/energywise/rebates for rebate forms.



Help brighten a neighbor's Christmas.

A Power Bucks donation can turn a family's quiet struggle into joy.

Call 910-353-1940 to give.

This Christmas, your Power Bucks donation can help transform a family's silent struggle into a season of joy. Your gift can be the light they need. Call **910-353-1940** to help bring warmth, hope and a brighter holiday to a neighbor's home. Learn more at joemc.com/energywise/power-bucks.



WHITE HOT CHOCOLATE

When it's cold outside, bundle up and feel the warmth and comfort this hot beverage offers.

Courtesy of carolinacountry.com

INGREDIENTS

- 2/3 cup white chocolate baking pieces
- 1 3-inch cinnamon stick
- 1/8 teaspoon ground nutmeg
- 3 cups half and half, divided
- 1 teaspoon vanilla
- 1/4 teaspoon almond extract
- Whipped cream (optional)
- Ground cinnamon (optional)

DIRECTIONS

1. In a medium saucepan, combine white chocolate baking pieces, cinnamon stick, nutmeg and 1/4 of the half and half. Stir over low to medium heat until white chocolate is melted.
2. Add remaining half and half. Stir and cook until heated through. Remove from heat. Discard cinnamon stick.
3. Add vanilla and almond extract. Stir until mixed through.
4. Pour into your favorite mug(s). Top with whipped cream and sprinkle with ground cinnamon.

UTILITY SCAMS

Scammers are out there, but so is JOEMC! We want to keep you informed and protected. Here's what you need to know about utility scams:

- 1. WE DON'T MAKE THREATENING CALLS:** JOEMC will never call demanding immediate payment or threaten disconnection.
- 2. SCAMMERS MIGHT SEEM REAL:** They can even "spoof" phone numbers to appear legitimate.
- 3. STAY IN CONTROL:** Check your account status online anytime to avoid falling for scams.

PROTECT YOURSELF:

✓ **Create a secure online account:** Easily sign up for an online account at joemc.com to view your account details and payment history.

✓ **Call us directly:** If you have any questions or concerns, contact JOEMC directly at **910-353-1940**. Our member services representatives are happy to help.

✓ **Never pay with gift cards:** Legitimate companies like JOEMC will never ask for payment through gift cards or prepaid debit cards.



By staying informed, you can avoid scams and keep your information safe.



A Season of Caring

As we enter this holiday season, reflecting on the traditions we cherish and the celebrations we share with loved ones is natural. At Jones-Onslow EMC, we share this spirit, proudly honoring 85 years of providing reliable and affordable electricity to our members. This remarkable achievement is a testament to the men and women who have faithfully served our cooperative over the decades, carried forward by our dedicated employees today.

The holidays are also a time of fond memories—family gatherings, delicious meals, and the joy of giving and receiving gifts. But beyond the festivities, this season reminds us of the joy of giving back, spreading kindness, and sharing love.

Whether performing small "Random Acts of Kindness" like buying coffee for a friend or participating in community initiatives such as serving meals or supporting a family in need, giving captures the true spirit of the season. At Jones-Onslow EMC, we are inspired by this spirit and committed to serving our members and the community with the same generosity.

Supporting You This Season

As the holidays bring increased energy use—from sparkling decorations to late-night cooking and entertaining—we remain steadfast in delivering affordable, reliable service to meet your needs. Beyond that, we work to help you save energy and

money with tools like **energy efficiency tips and calculators**, which you can access through our website.

“Another resource to help you is our **Co-op Connections Program**, offering discounts on everything from holiday gifts to dining, travel, and entertainment.”

Convenience is also key during this busy time of year. Our online payment options, mobile app, PaySite kiosks, and automatic draft services make managing your bill quick and easy, freeing you to focus on what matters most.

Another resource to help you is our **Co-op Connections Program**, offering discounts



Gary W. Ray, CEO

on everything from holiday gifts to dining, travel, and entertainment. These discounts can be found at

some of your favorite local small businesses and national retailers; see a complete list by visiting our website:

joemc.com/community/community-programs.

As you embrace the joys of the holiday season, we encourage you to focus on what truly matters—faith, family, and friends. Amid the hustle and bustle, take a moment to appreciate the traditions, celebrations, and moments that bring hope and happiness into your life.

From all of us at Jones-Onslow EMC, we wish you a holiday season filled with love, laughter, and light. May your Christmas be joyful, your traditions cherished, and your celebrations full of hope.

Happy Holidays!



If you're planning to purchase electronic gifts this holiday season, look for the ENERGY STAR® label, which indicates higher energy efficiency performance. Electronics that receive the ENERGY STAR® rating are up to 25% more efficient than standard products. This holiday season, give the gift of energy savings with ENERGY STAR®-rated electronics and equipment.

