

FRONT OF BILL

Understanding Your Bill

Our monthly bills are designed to make sure you understand everything about your account, including your charges and energy use.

Our office locations, business hours, phone numbers and website.

Jacksonville Office
259 Western Blvd.
Jacksonville, NC 28546
8:00am-5:00pm
Monday-Friday



Sneads Ferry Office
1225 NC Highway 210
Sneads Ferry, NC 28460
8:00am-5:00pm
Monday-Friday

OFFICE: 910-353-1940 or 800-682-1515
Automated 24 hours a day outage reporting, bill balance, and bill pay.

OUTAGES: 910-353-7117 or 800-681-4146 (24 hours a day)
Check your fuses and circuit breakers before reporting an outage.

Name of person on the account and meter location.

Account Name JANE DOE		Billing Date 20-Jan-2026
Service Location 123 ANY STREET		Account Number 000
		Statement Number 111
Account Summary		Notice
	Amount	Your account will be drafted for the amount owed.
Balance from Last Statement	382.50	
Payments and Refunds	-382.50	
Transactions since last statement	382.38	
Total Balance Owed	\$382.38	

Account Summary is a breakdown of your previous balance, payment received and current balance due.

Pay Where You Shop provides a fast and easy method for members to pay their electric bill while shopping at participating retailers.

Account Number 000
Use the below barcode to make a cash payment at convenient, participating retail locations. Please be sure to tell the cashier the amount you would like to add to your account.

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at jonesonslowemc.meridiancheckout.com/terms.



Present this barcode at these retailers to pay your electric bill. Only cash accepted. Payments post immediately to your account.



Please keep in mind that store clerks do not have any information about your account. You will not be able to ask them how much you owe, when it will be delinquent, etc.

Retain this portion for your records.

Bills are due upon receipt. Late fees may apply. DETAILS ON BACK.

Please return this portion with your payment to ensure proper credit to your account.

Please write your statement number or account number on your check or money order. Thank You.



Check box for address/phone/email change (see back).

ELECTRONIC SERVICE REQUESTED

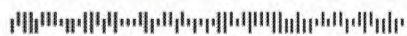
JANE DOE
123 ANY STREET
JACKSONVILLE, NC 28546

Statement Number		
Account Number	Due Date	Amount Due Now
000	14-Feb-2026	\$382.38
		Amount to be Drafted
		\$382.38

Our office should receive this amount by 5:00 PM on the due date stated.

PLEASE MAKE CHECKS PAYABLE TO:

JONES-ONSLow EMC
P.O. BOX 96286
CHARLOTTE, NC 28296-6286



BACK OF BILL

Bills are prepared monthly, reflect an average of 30 days of electric use, and are due and payable upon receipt.

Each billing cycle will have approximately 30 days in it. This will vary month to month depending on when the meter was read.

This shows the date range, "from" and "to" for which you are being billed.

The Rate Code describes the type of service. "A" is for residential.

These are the readings on the meter for the matching service dates.

MULTI stands for multiplier. Residential meters typically have a single multiplier.

Each electric meter has a unique number that identifies your service. You can find this number on the meter at your service address.

This charge is for the recovery of the Cooperative's incremental costs associated with NC's mandated renewable energy portfolio standard.

BILLING DATE 20-Jan-2026
PAGE 2
ACCOUNT NUMBER 000

Balance from Last Statement

Details

METER	FROM	TO	DAYS	RATE	PREVIOUS READING	PRESENT READING	MULT	USAGE	CURRENT BILLED AMOUNT
333333	16-Dec-25	16-Jan-26	31	A	52171	55171	1	3000	308.30
									-382.50
12/29/25 Payment -- Thank You									0.56
01/20/26 NC Renewable Energy Mandate									26.00
01/20/26 Basic Charge									22.50
01/20/26 WPCA									25.02
01/20/26 Sales Tax @ 7.00%									
Total Current Bill				Due Date	14-Feb-2026			\$382.38	
TOTAL BALANCE OWED								\$382.38	

Basic Charge is a fixed charge that helps the co-op cover the expenses of maintaining the overall electric system; including but are not limited to cable, poles, meters, transformers, substations, and maintenance.

Comparison	Days of Service	Total KWH	AVG KWH/Day
Current Billing Period	31	3000	97
Previous Billing Period	29	3001	103
Same Period Last Year	29	4455	154

A 1½% (\$2 minimum) late charge will be applied to previously unpaid charges.

Historical Usage

Usage multiplied by the rate gives the current billed amount.

This is the amount of electricity used during the billing period.

This graph shows your month-to-month energy consumption in kilowatt hours (kWh).

If you have entered information below, you must check the box on the front of the return stub

Please list changes to your contact information below:

Name: _____

Address: _____

Phone: _____

Email: _____